



United Air Temp

- Since 1931 -



College Park, MD
(301) 982-0090
Alexandria, VA
(703) 750-1411

Columbia, MD
(410) 418-4328
Chantilly, VA
(703) 818-1555
Vienna, VA
(703) 281-0050

Ft. Washington, MD
(301) 292-0505
Falls Church, VA
(703) 237-7717
Woodbridge, VA
(703) 494-1680

Rockville, MD
(301) 762-8500
Sterling, VA
(703) 516-8310

SERVICE AGREEMENT

Cust. # _____ Renew _____ New _____ Upgrade _____ H - ()

W - ()

E-mail: _____

CUSTOMER'S LAST NAME

FIRST NAME

STREET ADDRESS

CITY

STATE

ZIP

ZONE

Equipment	Manufacturer Name	Model #	Serial #
FURNACE			
AIR CONDITIONING			
HEAT PUMP/AIR HANDLER			
HEAT PUMP - outside			
BOILER			
HUMIDIFIER			
ELEC. AIR CLEANER			
ACCESSORY PACKAGE			
WATER TREATMENT			
OTHER			
PLUMBING SYSTEM	<input type="checkbox"/> up to 3 1/2 bathrooms	<input type="checkbox"/> up to five bathrooms	

Terms:

We shall schedule service inspections per year for the HVAC and for the plumbing, to be performed during normal working hours, except holidays, at intervals determined by United Air Temp. Emergency service will be available during weekends and holidays at an additional cost of \$-0- per hour. This agreement and the terms on the reverse side hereof constitute our entire agreement. This document becomes an agreement when signed by our authorized representative and by the customer. We shall furnish all parts and all labor, service starting _____, 20____ and continuing through _____, 20____ for the net sum of \$ _____ per year.

SATISFACTION GUARANTEED: Money back on the remaining value of the agreement, (see back for details)

For service call your local branch. For the FSA Director call 1-800-890-HEAT (4328)

Billing address if different from above:

STREET ADDRESS

CITY

STATE

ZIP

ZONE

Acceptance:

Respectfully Submitted:

CUSTOMER'S SIGNATURE

DATE

UAT AUTHORIZED REP. (PRINT NAME)

DATE

Payment: Cash _____

Check # _____

MC/Visa/Disc. # _____

SERVICE AGREEMENT

We agree to:

1. Inspect the equipment and/or plumbing system on a scheduled basis as shown and during each inspection perform the applicable services and furnish a copy of the inspection report to you upon completion.
2. Furnish parts and labor necessary (as stated on front side of agreement) when a failure or breakdown of any covered component part causes the equipment under agreement to become inoperative.
3. Instruct you in the operation of the equipment.
4. Give our service agreement holders preference over all other activity normally undertaken by us.

You agree to:

1. Operate the equipment and/or plumbing system according to our instructions.
2. Promptly notify us of any unusual operating conditions of the equipment and/or plumbing system.
3. Permit our personnel the use of your common building maintenance tools, such as ladders, etc., and to provide apparatus such as ladders where necessary to access any mechanical equipment to be serviced.
4. Permit only our service personnel and/or a service organization authorized by us to work on the equipment and/or plumbing system.

EXCLUSIONS:

We shall have no liability or responsibility under this agreement for the following:

1. Heat exchanger which is not covered by manufacturer warranty.
2. Compressors, accumulators and reversing valves that are not covered by manufacturer's warranties.
3. Power assisted toilets, toilets of one-piece construction, and major overhauls (repairs) of all toilets.
4. Repairs to polybutylene water piping and derivatives thereof, and galvanized steel water piping.
5. The replacement of any/all faucets including tub/shower valves, except for the kitchen sink faucet.
6. Chronic drain stoppages and those drain stoppages outside the foundation line of the home.
7. Labor for customer supplied parts and equipment.
8. All plumbing appliances such as: disposals, sump pumps, ejection pumps, dishwashers, etc., are not covered.
9. Pressure reducing valves are not covered.
10. Structural or cosmetic alterations to the premises within which the equipment covered is installed, necessary for service or parts repair or replacement as provided for in this agreement.
11. Water supply and drain beyond equipment cabinet or condensate pump.
12. Electrical service beyond the equipment disconnect switch (control wiring excepted).
13. Moving or relocating the equipment.
14. Any damage due to unexpected freezing.
15. Work made necessary by the enforcement of laws, regulations, building codes, permits, union regulations, etc.
16. Devices and controls not supplied by us unless otherwise expressly specified in the agreement. We are not responsible for failure or damage to equipment or premises due to improper fuel, fuel supply or improperly treated water supply.
17. Repairs to products beyond their useful life, for cosmetic purposes, or to which parts are no longer available.
18. Any and all special and consequential property damages due to or related to equipment or failure of same.
19. Aluminum coils beyond original manufacturer warranty.
20. Sealed system on gas-fired air conditioning.
21. Evaporator coil's drain pan not covered by manufacturer's warranty.
22. Hot water heating system vents, traps, and valves.
23. Flue pipe beyond the equipment cabinet.
24. Disposable items such as: filters, pads etc. or failures associated with poor maintenance and upkeep of such are not covered by this agreement.
25. Pre-existing conditions that could have or should have been repaired prior to the implementation of the FSA.

Conditions:

The only parties to this agreement are the customer and United Air Temp.

The time, means and methods to be employed by us in the performance of this agreement are solely within our discretion.

Repair or replacement of defective materials, parts or units is solely within our discretion.

This agreement shall be void if the covered equipment, in our judgement, has been subject to misuse, abuse, negligence, accident, fire, lightning, windstorm, or vandalism, or if the equipment has been tampered with or altered in any way or operated contrary to the manufacturer's instructions.

Any repairs resulting from any cause other than those within equipment warranty shall be billed by us at the then prevailing rate for materials and labor.

THE SERVICES TO BE PERFORMED UNDER THIS AGREEMENT ARE NOT A GUARANTEE AGAINST OBSOLESCENCE OR NORMAL WEAR. NOR SHALL INSPECTIONS BE CONSTRUED AS AN APPROVAL OR GUARANTEE OF THE CONDITION OF THE EQUIPMENT. THE WARRANTIES AND OBLIGATIONS SET FORTH HEREIN ARE IN LIEU OF ALL OTHER WARRANTIES AND LIABILITIES EXPRESSED OR IMPLIED IN LAW OR IN FACT INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR USE. WE RESERVE THE RIGHT TO CHANGE THE TERMS OF THIS AGREEMENT WITHOUT NOTICE.

Due to Federal Legislation, there may be an additional fee for the detection of leaks and/or the evacuation and reclamation of Fluorocarbon Refrigerants.

Termination:

This agreement may be terminated upon nonpayment of any amount, when due. It may also be terminated by either party with a 30 day written notice. Unearned premiums may be refunded but shall not include the month of termination. If we terminate this agreement, coverage shall cease immediately and we shall have no further obligation of any nature whatsoever.

Transfer:

This agreement may be transferred to a new owner at the same address or the existing owner at a new address with our prior written consent. Restrictions apply. Please call Full Service Agreement Office for details.